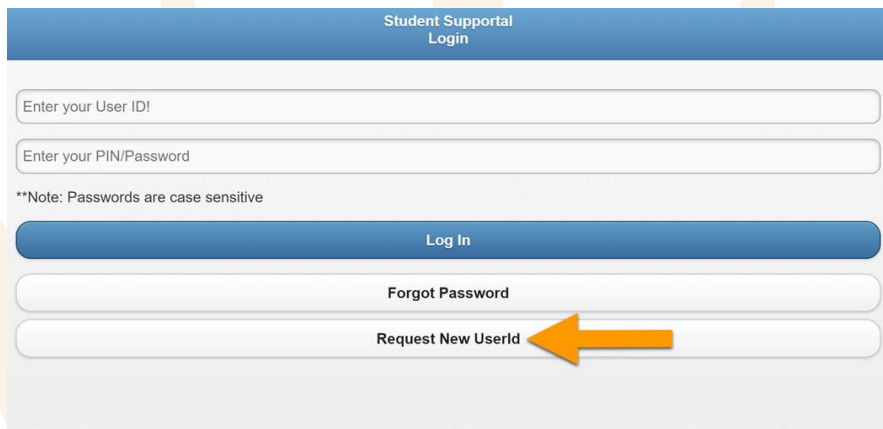


How to Create a Student Supportal Account

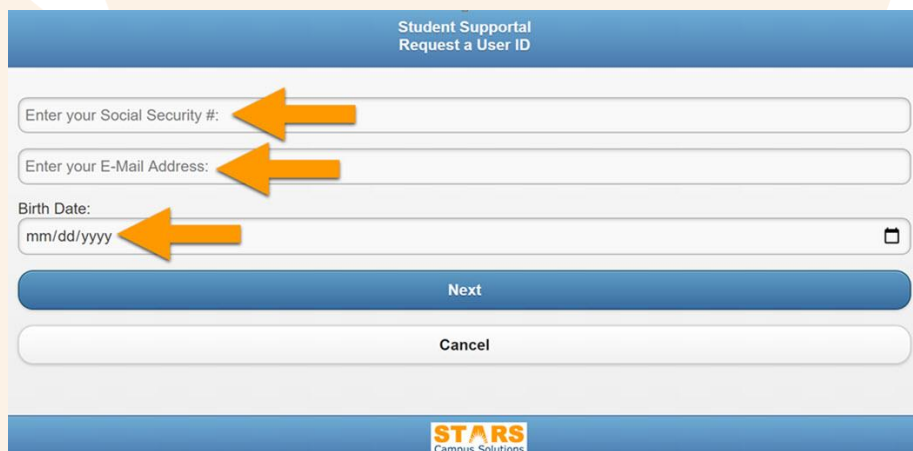
If you have any issues with your login or creating your account, please contact your school.

To access the Student Supportal, go to <https://studentsupportal.com/>

A login screen will appear asking you to sign in. If this is your first time accessing the Student Supportal, click the "Request New Userid" button.



After clicking "Request New User Id," you are required to enter your social security number, your email address, and your date of birth. This information is used to match up to your STARS student



If you receive an error message that says, **“There is no match on Social Security, Email Address and Birthdate - Contact your School,”** reach out to your admissions department and have them verify

your social security number, your email address, and your birthdate is correct in your student record.

The screenshot shows a web form titled "Student Supportal Request a User ID". It contains three input fields: a Social Security Number field with "123456789", an Email field with "JohnDoe@CareerSchool.com", and a Birth Date field with "01/02/2000". Below the fields are two buttons: "Next" and "Cancel". The "Next" button is highlighted with a blue background and has an orange arrow pointing to it. Below the buttons, a red error message reads: "There is no match on Social Security, Email Address and Birthdate - Contact your School". An orange arrow points to this message. The STARS Campus Solutions logo is at the bottom.

If you entered the correct information, the screen will refresh and you will be able to create a User ID and a password. Your password must be at least 8 characters long and contain at least one number. Do not use any special characters or symbols in your password.

The screenshot shows the "Create User ID" form. It includes the same three input fields as the previous form: Social Security Number ("123-45-6789"), Email ("JohnDoe@CareerSchool.com"), and Birth Date ("01/01/2000"). Below these are four new input fields: "Enter a User ID", "Enter a PIN/Password", "Confirm your PIN/Password", and "Enter your Validation Answer". Each of these four fields has an orange arrow pointing to it. Below the "Confirm your PIN/Password" field is a dropdown menu with "None" selected and a blue arrow pointing to it. A note below the fields states: "Passwords must be at least 8 characters and have at least one number - Avoid special characters in User ID and Password." At the bottom are "Create Userid" and "Cancel" buttons. The STARS Campus Solutions logo is at the bottom.

You will also need to select a security question and enter an answer. Then click “Create UserId.”

Request a User ID

123-45-6789

JohnDoe@CareerSchool.com

Birth Date:
01/01/2000

JohnDoeStudent

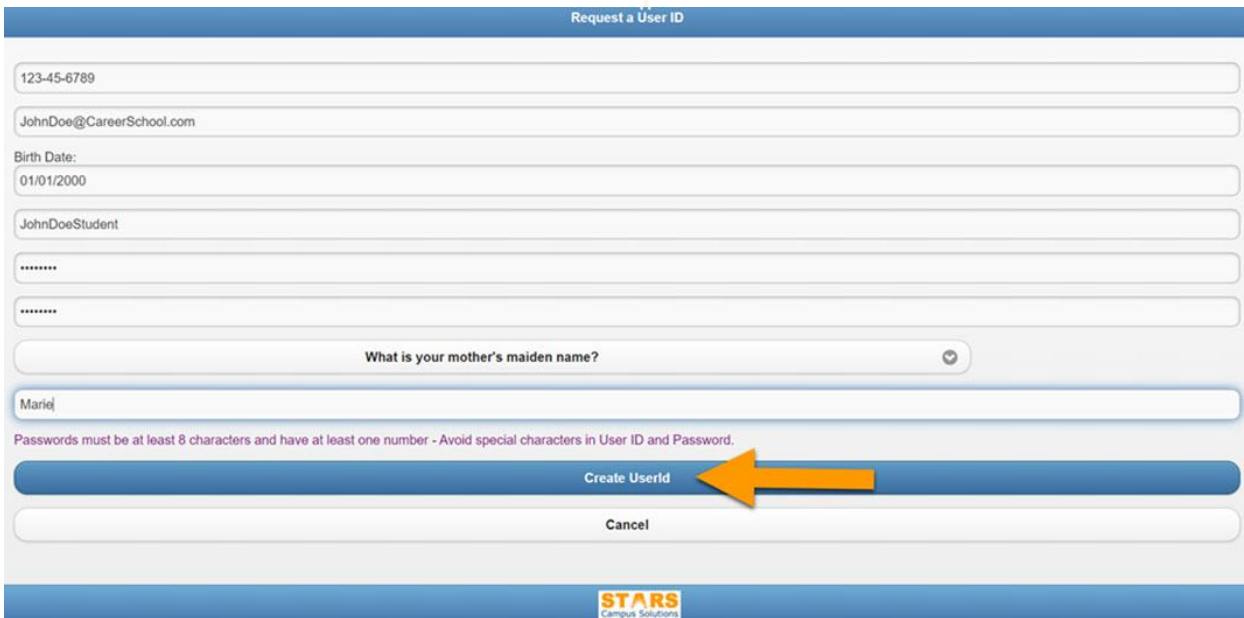
What is your mother's maiden name?

Mariej

Passwords must be at least 8 characters and have at least one number - Avoid special characters in User ID and Password.

Create UserId

Cancel



The screen will refresh again, and the Student Supportal will ask you to enter your new password. After you enter the password, click "Log In."

Student Supportal Login

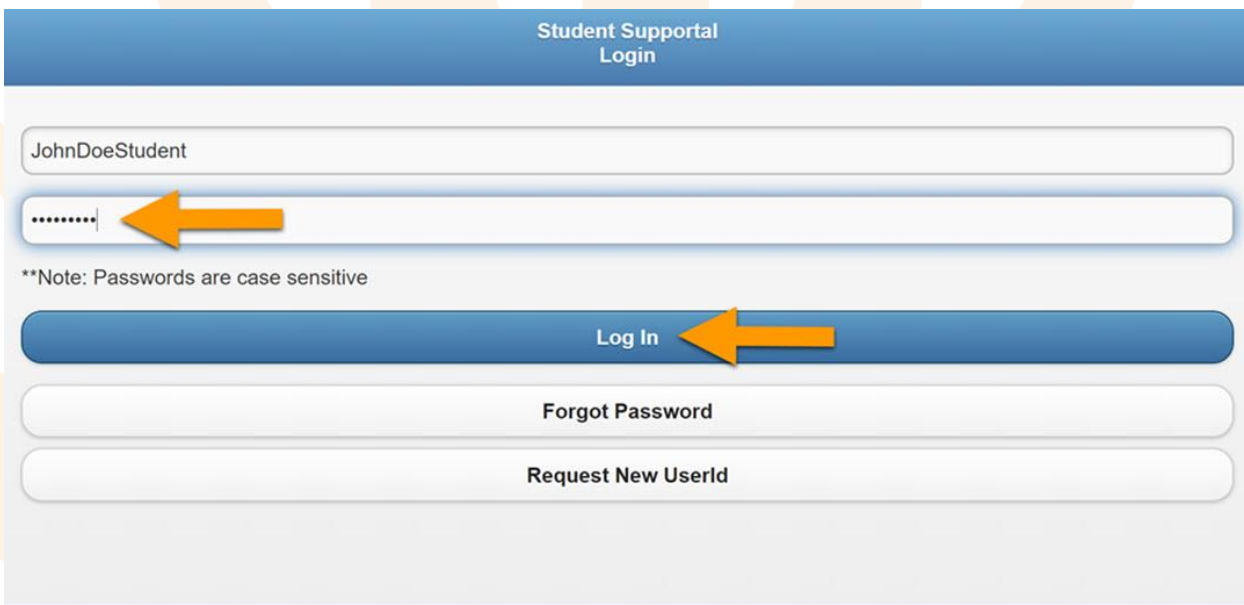
JohnDoeStudent

**Note: Passwords are case sensitive

Log In

Forgot Password

Request New UserId





The STARS Student Supportal now has an app in the App Store and

Google Play! Search for STARS Campus Solutions to download the

app to Android oriPhone!

